

RESOLUTION NO. 30-2024

A RESOLUTION OF THE BOARD OF DIRECTORS FOR WIMBERLEY WATER SUPPLY CORPORATION VOTED  
TO APPROVE THE REVISED SERVICE AGREEMENT EFFECTIVE APRIL 16, 2024.


WHEREAS the Board of Directors voted to approve the revised Service Agreement Effective April 16, 2024.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS FOR WIMBERLEY WATER SUPPLY CORPORATION:

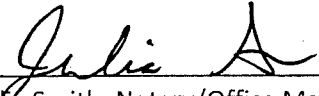
Wimberley Water Supply Corporation Board of Directors voted to approve the revised Service Agreement Effective April  
16, 2024.

RESOLUTION PASSED, APPROVED AND ADOPTED on this 16<sup>th</sup> day of April 2024, at a regular called meeting of the Board  
of Directors.



  
Matt Meeks, President, Board of Directors  
Wimberley Water Supply Corporation

ATTEST:

  
Julia Smith, Notary/Office Manager  
Wimberley Water Supply Corporation

WIMBERLEY WATER SUPPLY CORPORATION  
P.O. BOX 10 (Mailing)  
110 LA PAIS (Physical)  
WIMBERLEY, TX 78676

512-847-2323 (Phone)  
512-847-2911 (Fax)  
WWSC@AUSTIN.RR.COM  
WIMWAT.COM

### SERVICE APPLICATION AND AGREEMENT

NOTE: FORM MUST BE COMPLETED BY PROPERTY OWNER ONLY

PLEASE PRINT

DATE: \_\_\_\_\_

APPLICANTS NAME: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_ EMAIL: \_\_\_\_\_

DRIVERS LICENSE NUMBER OF APPLICANT: \_\_\_\_\_

PROOF OF OWNERSHIP PROVIDED BY: \_\_\_\_\_

ADDRESS/LEGAL DESCRIPTION OF PROPERTY (Include name of road, subdivision, lot & block number)

Square Feet : \_\_\_\_\_ Household Size: \_\_\_\_\_ Subdivision \_\_\_\_\_

Please Check any that may apply:

Service type: Residential: \_\_\_ Commercial: \_\_\_ Institutional: \_\_\_ Industrial: \_\_\_ Other: \_\_\_

Service Size: Standard: \_\_\_ Non-Standard: \_\_\_ Non-standard service is defined as any service larger than 5/8"

Guest House: \_\_\_ Garage Apartment: \_\_\_ Irrigation System : \_\_\_ Well: \_\_\_ Other: \_\_\_

Multiple Connections on property will Require an Upsize in Service or Additional Service Connections

WWSC reserves the right to enter property if there is evidence of multi connections not previously noted on SERVICE APPLICATION AND AGREEMENT

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.

White, not of Hispanic Origin	Black, Not of Hispanic Origin	American Indian or Alaskan Native	Hispanic	Asian or Pacific Islander	Other	Male Female
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\_\_\_\_\_  
Initials

AGREEMENT made this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_, between WIMBERLEY WATER SUPPLY CORPORATION, a Corporation organized under the laws of the State of Texas (hereinafter called the Corporation) and \_\_\_\_\_ (hereinafter called the Applicant and/or Member),

Witnesseth:

The Corporation shall sell and deliver water service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the bylaws and tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new applicant or continued Membership as a transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the Corporation's tariff and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Member acknowledges receipt hereof by execution of this agreement. A copy of this agreement shall be executed before service may be provided to the Applicant.

The Board of Directors shall have the authority to discontinue service and cancel the Membership of any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service. If at any time service is discontinued, terminated, or suspended, the Corporation shall not re-establish service unless it has a current, signed copy of this agreement.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter connection is for the sole use of the Member or customer and is to provide service to one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc. is prohibited.

**Multiple connections to a single tap is prohibited. Sub-metering or charging a fee to another person shall be considered as a multiple connection and result in discontinuance of service. Service will also be discontinued for tampering with a water meter, by-passing a water meter, or in any other way receiving non-metered water.**

**The Corporation ownership, maintenance responsibility, and liability shall end at the Corporation meter. If the Corporation is called out to check a leak and the leak is found to be on the Member's side of the meter, a Service Call in the amount listed in the Corporation Tariff will be added to the Member's next water bill.**

\_\_\_\_\_  
Initials

The member is required to provide a working isolation valve on the Member's side of the meter within 18" of the meter. The Member shall not use the Corporation's stop valve located in the meter box. The cost of repair for damages to Corporation equipment by the Member will be paid by the Member.

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operation, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Members property. The Member shall install, at their own expense, any necessary service lines from the Corporation's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the Corporation. The Corporation shall also have access to the Member's property for the purpose of inspection for possible cross-connections, potential contamination hazards, and illegal lead materials.

The Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. Therefore, a Customer Service Inspection (CSI) is required by WWSC. A CSI is an examination of the private water distribution facilities for the purpose of providing or denying water service. This inspection is limited to the identification and prevention of cross-connections, potential contaminate hazards, and illegal lead materials - TCEQ 290.46(j)(4). This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The Corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state regulations.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for an annual inspection and testing by a certified backflow prevention device tester.
- c. No connection, which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair plumbing on or after July 1, 1988, at any connection, which provides water for human consumption.
- e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

The Corporation shall maintain a copy of this agreement as long as the Member and/or Premises is connected to the public water system. The Member shall allow his property to be inspected (Customer Service Inspection as defined in WWSC Cross Connection Control Program) for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the Corporation or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Corporations' normal business hours.

Upon completion of a Customer Service Inspection, the Corporation shall notify the Member in writing of any cross-connections or other undesirable practices, which have been identified during the initial or subsequent inspection. The Member shall immediately correct any undesirable practice on their premises. The Member shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Corporation. WWSC requires that ALL existing and future automatic irrigation systems supplied by WWSC be equipped with an RPZ Backflow Preventer located at the point of entry from customer service line to irrigation system. The RPZ Backflow Preventer is to prevent any backflow, backpressure or back siphonage from the irrigation system entering the public water system and possibly contaminating the premises or the public water supply. The backflow device is required to be tested by a licensed tester upon installation and annually thereafter. Copies of all testing and maintenance records shall be provided to the Corporation as required. Failure to comply with the terms of this service agreement shall cause the corporation to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Member.

In the event the total water supply is insufficient to meet all of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

By execution hereof, the Applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Member/users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.

The Member shall grant to the Corporation, now or in the future, any easements of right-of-way for the purpose of installing, maintaining, and operating such pipelines, meters, valves, and any other equipment which may be deemed necessary by the Corporation to extend or improve services for existing or future Members, on such forms as are required by the corporation.

Be execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account, for which said Applicant owns a Membership Certificate. Said guarantee shall pledge any and all Membership Fees against any balance due the Corporation. Liquidation of said Membership Fees shall give rise to discontinuance of service under the terms and conditions of the Corporation's tariff.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the corporation.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's tariff.

Please obtain a copy of WWSC's Cross-Connection Control Program (CCCP) for all details and requirements related to inspections and required backflow assemblies. A copy of the CCCP is available at the WWSC Office and on our website at [www.wimwat.com](http://www.wimwat.com).

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Applicant/Member Signature

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Date Approved

**NOTICE  
TO HOMEOWNERS  
AND PLUMBERS**

Wimberley Water Supply Corporation (hereafter called utility) hereby notifies all plumbers and homeowners that all water utilities in the state of Texas must comply with the rules and regulations of the Texas Commission of Environmental Quality concerning construction and renovation of and additions and modifications to private plumbing facilities.

Utility **has adopted a Service Agreement** as the prevailing guide for plumbing facility construction and modification standards, particularly regarding the prohibition of the use of lead solder and fittings and the prohibition of cross-connections within the plumbing system. By execution of this document, the homeowner and plumber certify that all plumbing meets the following conditions on the date executed below:

1. No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air-gap or an appropriate backflow prevention assembly in accordance with state plumbing regulations. Additionally, all pressure relief valves and thermal expansion devices are in compliance with state plumbing codes.
2. No cross-connection between the public drinking water supply and a private water system or well exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly is properly installed. A service agreement shall be maintained according to the utility's rules for annual inspection and testing by a certified backflow prevention device tester.
3. No connection exists which would allow the return of water used for condensing, cooling, or industrial processes back to the public water supply.
4. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of any public water supply.
5. Plumbing installed after January 4, 2014, bears the expected labeling indicating <0.25% lead content. If not properly labeled, please provide written comment.
6. No solder or flux which contains more than 0.2% lead may be used for the installation or repair plumbing of any plumbing in a residential or nonresidential facility providing water for human consumption and connected to a public water supply system.
7. No plumbing fixture is installed which is not in compliance with state approved plumbing code.

This document will be retained as a part of the utility's permanent files along with all plumbing inspection documents. By execution hereof, I certify that the foregoing is true and correct and that I am legally responsible for the validity of the information I have provided. I also understand that the utility will inspect all private plumbing facilities and **that I, the homeowner shall be present to demonstrate compliance.**

**IMPORTANT: Wimberley Water Supply Corporation is required by law to conduct customer service inspections. The Inspection is to be performed once construction is complete. Please contact our office before move-in to schedule the Customer Service Inspection.**

\_\_\_\_\_  
Signature of Homeowner

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Plumber

\_\_\_\_\_  
Date

\_\_\_\_\_  
Plumber's Name and License No (Please Print)

## TO ALL WIMBERLEY WATER SUPPLY CORPORATION CUSTOMERS:

This notice is to inform you that WWSC will no longer be responsible for installing pressure regulators at service location.

As WWSC customers living in the Hill Country, you may notice different pressure readings at different locations throughout the distribution system (Example: Customers at the bottom of a hill may be supplied 100 psi in order to achieve 50 psi to another customer at a higher elevation).

Wimberley WSC is required by TCEQ Rules and Regulations to provide a minimum of 35 psi at the meter. However, there is no maximum psi limit required by TCEQ. Therefore, pressure regulators are highly recommended for customers in areas where pressure exceeds 80 psi. Regulators are also recommended for weekend homes or vacationers whom often leave their homes unattended and the water is not turned off at the customer valve.

Please be advised that the placement of a pressure regulator could cause a build-up of pressure (closed system) within plumbing facilities and appurtenances located on the premises, specifically thermal expansion at the hot water heater. If this were to occur water should be released through the pop-off valve on the hot water heater. Customers should make sure that the pop-off valve on their hot water heater is functioning properly. If the hot water heater is not equipped with a pop-off valve and/or the pop-off valve is not functioning properly, the pop-off valve should be replaced. Some homes are also equipped with an expansion tank for further protection in the event the pop-off valve fails to function properly. WWSC strongly recommends the installation of an expansion tank if the premises has a closed system. Though such occurrences are rare, we feel obligated to provide this information to you as a valued WWSC member/customer.

Wimberley WSC will NOT be held responsible for any problems including broken pipes, worn gaskets on faucets, supply lines to faucets, etc. due to thermal expansion.

Wimberley WSC will NOT accept responsibility for any flooding or water damage done to personal property as a result of any problem resulting from excess pressure.

Please contact a plumbing company or WWSC to help with the decision to install a regulator at your location.

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Signature

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Date



## TO ALL WIMBERLEY WATER SUPPLY CORPORATION CUSTOMERS:

This notice is to inform new service applicants that a check valve may be required at the desired service location. In different pressure planes of a gravity fed system, minor fluctuation in upstream pressure may sometimes cause reverse flow in a water meter therefore, a check valve must be installed.

With a check valve installed, registered usage is true, there is a decrease in unaccounted water and customers are accurately billed.

*Please be advised that the placement of a check valve could cause a build-up of pressure (closed system) within plumbing facilities and appurtenances located on the premises, specifically thermal expansion at the hot water heater. If this were to occur water should be released through the pop-off valve on the hot water heater. Customers should make sure that the pop-off valve on their hot water heater is functioning properly. If the hot water heater is not equipped with a pop-off valve and/or the pop-off valve is not functioning properly, the pop-off valve should be replaced. Some homes are also equipped with an expansion tank for further protection in the event the pop-off valve fails to function properly. WWSC strongly recommends the installation of an expansion tank if the premises has a closed system. Though such occurrences are rare, we feel obligated to provide this information to you as a valued WWSC member/customer.*

If a check valve is required, WWSC field personnel will install the check valve at the time of service installation.

*WWSC field personnel are installing and replacing check valves at all current service locations within the system. Please note that the check valves being installed are for a more accurate registration of water usage and to assist in lowering unaccounted water loss only. These check valves are NOT testable devices and CANNOT be used for backflow protection against any non-health or health hazard.*

WWSC continues its efforts to monitor and upgrade our water system in order to maintain the integrity of the system and to limit water loss. We appreciate your working with us in the installation of the check valves. If you have any questions, please contact WWSC at (512) 847-2323 or by email at [wwsc@austin.rr.com](mailto:wwsc@austin.rr.com).

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Signature

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Date

**WIMBERLEY WATER SUPPLY CORPORATION  
RURAL UTILITIES SERVICE  
RIGHT-OF-WAY EASEMENT (Location of Easement Required)**

STATE OF TEXAS       §  
COUNTY OF HAYS     §

GRANTOR: Grantor, \_\_\_\_\_, has GRANTED, SOLD, and CONVEYED, and does hereby GRANT, SELL, and CONVEY, unto the Grantee, *WIMBERLEY WATER SUPPLY CORPORATION*, a member-owned, non-profit water supply corporation, the mailing address of which is P.O. Box 10, Wimberley, Texas 78676, an easement and right-of-way for water supply lines and related service lines, appurtenances and facilities in, on, over, and through that tract of land, situated in Hays County, Texas and being more particularly described in instrument recorded Number \_\_\_\_\_ of the Official Records of Hays County or described as follows:

\_\_\_\_\_  
Property Address

**CONSIDERATION:** Ten dollars (\$10.00) and other good and valuable consideration cash in hand paid to Grantor by Grantee, the receipt and sufficiency of which is hereby acknowledged by Grantor.

**LOCATION AND PURPOSE:** The Easement hereby granted shall be limited to fifteen feet (15') in width as determined by Grantee but will be based upon the location of the water meter as installed in the ground. The Easement may be used for installing, maintaining, inspecting, operating, protecting, repairing, and replacing a water meter and connecting same to the main water line as may be deemed necessary by Grantee in connection with providing water to the above-described property.

**OTHER RIGHTS GRANTED TO GRANTEE:** Grantee shall have such other rights and benefits necessary and/ or convenient for the full enjoyment and use of the rights herein granted, including without limitation, (1) the reasonable right of ingress and egress over and across lands owned by Grantor which are contiguous to the Easement; and (2) the reasonable right from time to time to remove any and all undergrowth and other obstructions that may injure Grantee's water meter and appurtenances or interfere with the construction, maintenance, inspection, operation, protection, replacement, or removal thereof.

**RELOCATION OF WATER LINE:** In the event the easement hereby granted abuts on a public road in which the county or state hereafter widens or relocates the public road so as to require the relocation of the water meter as installed, Grantor agrees to cooperate with Grantee in granting any necessary easements to relocate such water meter as may be necessary to clear the road improvements.

**OBLIGATION OF GRANTEE:** By acceptance of this grant and utilization of any rights granted hereby, Grantee agrees that it will at all times, after doing any work pursuant to the rights hereby granted, restore the surface of the Easement to substantially the same condition as existed prior to such work.

**HABENDUM:** To HAVE AND HOLD the Easement and all and singular the rights and appurtenances thereunto belonging unto Grantee, its successors and assigns, until the first water supply line is constructed, and so long thereafter as any water line or facilities are located and operated thereon.

**WARRANTY:** Grantor does hereby bind itself, its successors and assigns, to WARRANT AND FOREVER DEFEND, all and singular, the Easement unto Grantee, its successors and assigns, against every person whomsoever claiming, or to claim, the same or any part thereof.

**SUCCESSORS AND ASSIGNS:** The Easement granted hereby and all of the rights, agreements, and burdens pertaining thereto shall constitute a covenant running with the land and inure to the benefit of and shall be binding upon the Grantor, any other owner in the future on any part of the property across which the Easement runs, and the Grantee, and all of their respective successors, heirs, legal representatives, executors, administrators and assigns. Grantee's rights hereunder may be assigned in whole or in part to one or more assignees.

**CONVENANT OF GRANTOR:** Grantor covenants that Grantor is the owner of the above-described lands and that the person signing this easement is authorized to execute the same on behalf of the owner or all the owners of the property.

EXECUTED \_\_\_\_\_ day of \_\_\_\_\_.

GRANTOR(S):  
  
\_\_\_\_\_

STATE OF TEXAS       §  
COUNTY OF HAYS     §

This instrument was acknowledged before me on this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_ by \_\_\_\_\_.

\_\_\_\_\_  
Notary Public, State of Texas

**AFTER RECORDING RETURN TO:**  
Wimberley Water Supply Corporation  
P.O. Box 10  
Wimberley, Texas 78676



YOU CAN NOW REQUEST THAT PERSONAL INFORMATION  
CONTAINED IN OUR UTILITY RECORDS **BE RELEASED** TO  
UNAUTHORIZED PERSON

The Texas Legislature recently enacted a bill, effective September 1, 2021 allowing non-profit water supply corporations give their customers the option of making the customer's address, telephone number and social security number available to an unauthorized person.

IS THERE A CHARGE FOR THIS SERVICE?

Yes. There is a one-time charge of \$5.00 to cover the cost of postage and implementation which must be paid at the time of request.

HOW CAN YOU REQUEST THIS?

Simply complete the form at the bottom of this page and return it with your check or money order for \$5.00 to:

Wimberley Water Supply Corporation  
P.O Box 10  
Wimberley, TX 78676

Your response is not necessary if you do not want this service.

**WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.**

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or federal government acting in an official capacity;(2) an employee of a utility acting in connection with the employee's duties;(3) a consumer reporting agency;(4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government;(5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation. However, such confidentiality does not prohibit the Corporation from disclosing the name and address of each member on a list to be made available to the Corporation's voting members, or their agents or attorneys, in connection with any meeting of the Corporation's members.

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**Detach and Return This Section**

Yes, I want you to make my personal information (address, telephone number, and social security number) available. I have enclosed my payment of \$5.00 for this service.

\_\_\_\_\_  
*Name of Account Holder*

\_\_\_\_\_  
*Account Number*

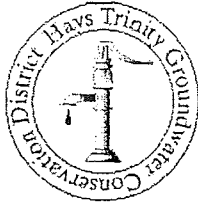
\_\_\_\_\_  
*Address*

\_\_\_\_\_  
*Phone Number*

\_\_\_\_\_  
*City, State, Zip Code*

\_\_\_\_\_  
*Signature*

[support@ruralwaterimpact.com](mailto:support@ruralwaterimpact.com)



# Water Service Connection Form

## Hays Trinity Groundwater Conservation District

It is the responsibility of the water service supplier to submit the completed Water Service Connection form and \$1000 connection fee to the District. Upon receiving the completed form and \$1000 per connection fee, the District will process and send a Certificate of Confirmation to both the water service customer and the water service supplier. The Certificate of Confirmation must be received prior to activating the new service.

### Section A: Owner Information:

First and Last Name: \_\_\_\_\_  Owner  Builder  
Company Name: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_  
City: \_\_\_\_\_  
Zip Code: \_\_\_\_\_  
State: \_\_\_\_\_  
Phone: \_\_\_\_\_  
\*Email: \_\_\_\_\_

\*Email address is used to send confirmation document to owner/builder

### Section B: New Connection Information:

Street Address: \_\_\_\_\_  
Unit #: \_\_\_\_\_  
City: \_\_\_\_\_ Subdivision Name: \_\_\_\_\_  
Meter Size (inches): \_\_\_\_\_  
Type of Connection:  
 Residential Single Family  
 Residential Multifamily (duplex, apartment, etc.)  
 RV Slip \*contact HTGCD office for RV slip fee  
 Commercial (hotel, bnb, office, restaurant, hospital, etc.)  
Water Service Provider: \_\_\_\_\_  
Date of Connection: \_\_\_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

\*It is the responsibility of the owner/applicant to pay all bank fees for notice of insufficient funds on a returned check.

Water Utility Use Only:	Meter Size:	Connection Date:	Check #:
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FOR DISTRICT USE ONLY		
Connection ID#	Date Confirmation Sent:	
District Date Received:	Amount Paid:	Check #:



October 20, 2017

Dear Valued Customer:

Wimberley Water Supply Corporation is pleased to announce to all our customers that PayClix will now be utilized for online billing presentment & payment! Through PayClix, you can securely view & pay your water bill online. Paying your utility bill has never been easier!

Payments can be made 24-hours a day by dialing (866) 729-2549. Accepted payment methods are E-Checks and Credit/Debit Cards. You can also set up automatic payments to avoid paying late fees ever again! Get started with PayClix today by visiting: <https://payclix.com/wimberleywater>.

Please note, since January 2011 WWSC has absorbed all credit card transaction fees. However, beginning January 2018, all customers paying by credit/ACH/E-Check will be responsible for the transaction fees provided below.

**PayClix Transaction Fees:**

-ACH/E-Check = \$0.79 per transaction

-Credit/Debit Card = 3.0% of bill total + \$0.49 per transaction

You are not required to set up an account with PayClix. Your paper bill will continue to be mailed out. If you choose to not make your payments via PayClix, other acceptable forms of payment for WWSC are cash, check, & money order.

As of January 1, 2018, **ALL** E-Check/ACH & Credit/Debit Card payments will be processed through PayClix. WWSC will **NO** longer be processing **AUTO DEBITS**. If you would like to continue with auto debit, you will need to set-up an account at the web address provided above for PayClix.

In a continued effort to provide the excellent customer service you have come to expect from Wimberley Water Supply Corporation, we are communicating this change to you in advance of the conversion to allow you time to prepare and ask the questions that are important to you. We are excited about the services this change will allow us to offer you and future customers.

Please know that we are here to answer any & all questions you may have to help make this transition go as smoothly as possible. Please feel free to contact our office with any questions &/or concerns at either (512) 847-2323 or [wwsc@austin.rr.com](mailto:wwsc@austin.rr.com).

Sincerely,  
Garrett Allen  
General Manager  
WWSC

**Monthly Charges**

Minimum Monthly Charges-The monthly charge for metered water service is based on meter size and is as follows. This is a fixed rate at 0 gallons usage.

Meter Size	Meter Equivalents	Monthly Rate
5/8" x 3/4"	1.0	\$ 36.00
3/4" Multi	1.5	\$ 54.00
3/4" x 3/4"	1.5	\$ 54.00
1"	2.5	\$ 90.00
1 ½ "	5.0	\$ 180.00
2"	8.0	\$ 288.00
3" CMPD	16.0	\$ 576.00
4" CMPD	25.0	\$ 900.00
6" CMPD	50.0	\$ 1,800.00
8" CMPD	80.0	\$ 2,880.00

**Increasing Block Rate Charges**

0 - 5,000 gallons	\$3.00/thousand gallons
5,001 to 10,000	\$5.00/thousand gallons
10,001 to 20,000	\$7.00/thousand gallons
20,001 to 30,000	\$9.00/thousand gallons
30,001 to 40,000	\$12.00/thousand gallons
40,001 & Over	\$15.00/thousand gallons

**Late Payment Fees**

Once per billing period a penalty of \$5.00 or 5%, whichever is larger shall be applied to delinquent bills. This late payment penalty shall not be applied to any balance to which the penalty was applied in previous billing, but shall be applied to any unpaid balance during the current billing period.

**Returned Check Fee**

In the event a check, draft or any other similar instrument is given by a person, firm, corporation or partnership to the Corporation for payment of services provided for in the Tariff and the instrument is returned by the bank or other similar institution as insufficient or non-negotiable for any reason, the account for which the instrument was issued shall be assessed a return check charge of \$5.00.

**Reconnect Fee**

The Corporation shall charge a fee of \$50.00 for reconnecting service after the Corporation has previously disconnected the service for any reason provided for in the Tariff except for activation of service under Section E.3.b (Reservice). A fee of \$75.00 will be charged for reconnecting service after hours.

**Service Charge**

For any service call when the issue is on the customer side of the meter, there will be a \$50.00 charge.